

N1_ ACADEMY PROGRAM OVERVIEW

SIPOC Design

Before improving a process, are you fully aligned on who supplies it, what it needs, what it produces, and who it serves?

DURATION	FORMAT	AUDIENCE	PRICING
10 hours Presential workshop	In-person Corporate teams	Leaders + teams SMBs and industry	Contact us For group options

Program Overview

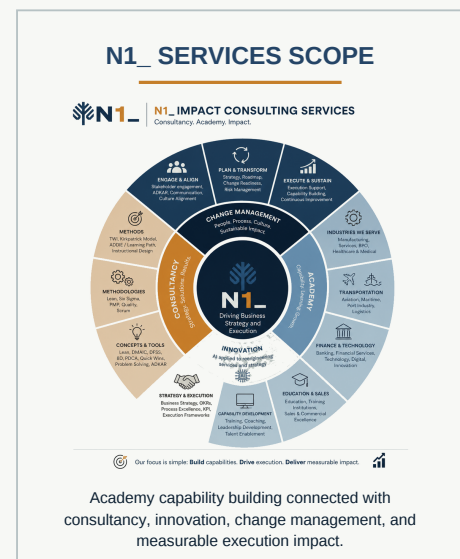
SIPOC Design is a practical workshop for teams that need clarity before launching improvement work. Participants learn how to define a process at the right level, identify key stakeholders, and create alignment around inputs, outputs, customers, and expectations.

Scope

Process scoping and stakeholder alignment using the Supplier-Input-Process-Output-Customer framework.

Core Content Areas

Suppliers Inputs Process Scope Customers



BUSINESS IMPACT

Strengthens project initiation, reduces process ambiguity, improves stakeholder clarity, and creates a disciplined foundation for improvement work.



Curriculum Overview

SIPOC Design - public program map

Detailed templates, facilitator guides, examples, and proprietary implementation logic are reserved for enrolled participants and authorized N1_ delivery teams.

Block 1 - Process Scope & Boundaries

Frame the process at the right level so improvement teams begin with shared clarity.

Block 2 - Supplier and Input Clarity

Understand how upstream conditions affect process performance and customer outcomes.

Block 3 - Output and Customer Alignment

Connect process outputs to customer needs, stakeholder expectations, and business requirements.

Block 4 - SIPOC as a Project Launch Tool

Apply the framework to support project charters, improvement planning, and stakeholder alignment.

Learning Outcomes

- Define process boundaries clearly.
- Identify suppliers, inputs, outputs, and customers.
- Clarify stakeholders and expectations.
- Use SIPOC to support project initiation.

Who Should Attend

Project leaders, process owners, managers, supervisors, quality professionals, continuous-improvement teams, and cross-functional teams beginning process-improvement initiatives.

Professional Impact

Enhances strategic process thinking and structured project-launch capability.

Bring this workshop to your team

Immediate application through facilitated practice, real business scenarios, and practical implementation discussion.

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