

N1_ ACADEMY PROGRAM OVERVIEW

Root Cause Analysis

Are the same problems returning after every corrective action? It may be time to stop treating symptoms and start solving the real cause.

DURATION	FORMAT	AUDIENCE	PRICING
10 hours Presential workshop	In-person Corporate teams	Leaders + teams SMBs and industry	Contact us For group options

Program Overview

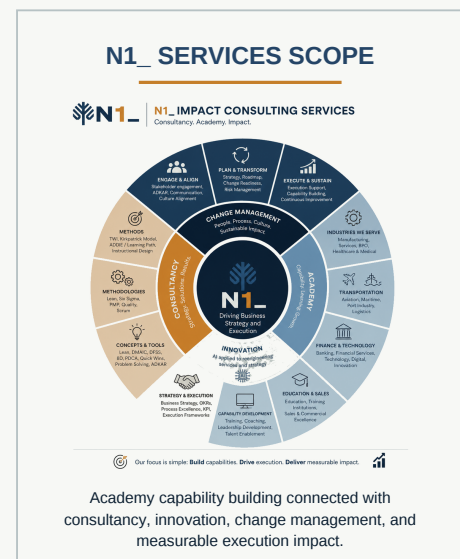
Root Cause Analysis is designed for teams that need to move from reactive firefighting to disciplined problem solving. Participants learn how to frame a problem clearly, explore contributing causes, distinguish symptoms from root drivers, and communicate improvement actions in a structured way.

Scope

Structured diagnosis of recurring operational, quality, service, and performance issues using practical problem-solving logic.

Core Content Areas

5 Whys Fishbone Diagram A3 Thinking Failure Mode Awareness



BUSINESS IMPACT

Helps organizations eliminate recurring issues, improve corrective-action effectiveness, reduce operational waste, and strengthen analytical thinking across teams.



Curriculum Overview

Root Cause Analysis - public program map

Detailed templates, facilitator guides, examples, and proprietary implementation logic are reserved for enrolled participants and authorized N1_delivery teams.

Block 1 - Problem Definition & Business Context

Clarify the business impact of a recurring issue and align the team around the problem to be solved.

Block 2 - Cause Exploration

Introduce structured cause-analysis frameworks that help teams move beyond assumptions and isolated opinions.

Block 3 - Corrective Action Thinking

Connect likely causes to realistic actions, ownership, prevention logic, and follow-up discipline.

Block 4 - Communication & Application

Practice summarizing a root-cause case in a clear, executive-friendly improvement format.

Learning Outcomes

- Define problems with business clarity.
- Facilitate structured cause analysis.
- Differentiate symptoms from likely root drivers.
- Support prevention-oriented corrective actions.

Who Should Attend

Operations leaders, quality professionals, supervisors, process owners, analysts, continuous-improvement teams, and managers responsible for recurring business issues.

Professional Impact

Builds recognized capability in analytical thinking, corrective-action leadership, and operational problem solving.

Bring this workshop to your team

Immediate application through facilitated practice, real business scenarios, and practical implementation discussion.

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