

N1_ ACADEMY PROGRAM OVERVIEW

Quality Design & Management - TQM

Is quality built into your process, or only inspected after something goes wrong?

DURATION	FORMAT	AUDIENCE	PRICING
10 hours Presential workshop	In-person Corporate teams	Leaders + teams SMBs and industry	Contact us For group options

Program Overview

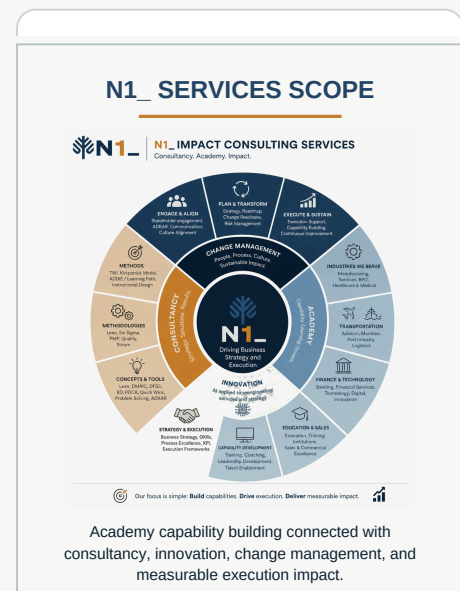
Quality Design & Management - TQM introduces participants to the role of quality as a management system, not only an inspection activity. The workshop focuses on prevention, process reliability, measurement confidence, and customer-focused quality thinking.

Scope

Quality system awareness, assurance practices, measurement discipline, process controls, and customer-critical quality requirements.

Core Content Areas

QA Forms Gauge R&R Awareness Calibration Management CTQ / CTP



BUSINESS IMPACT

Improves product and process reliability, reduces defects, strengthens customer satisfaction, and builds technical quality capability.



Curriculum Overview

Quality Design & Management - TQM - public program map

Detailed templates, facilitator guides, examples, and proprietary implementation logic are reserved for enrolled participants and authorized N1_ delivery teams.

Block 1 - Quality as a Business System

Explore how quality affects cost, delivery, reputation, compliance, and customer trust.

Block 2 - Assurance, Control & Prevention

Differentiate preventing quality issues from detecting them after occurrence.

Block 3 - Measurement & Reliability Awareness

Understand why calibration, measurement consistency, and validation thinking matter.

Block 4 - Customer-Critical Quality Thinking

Connect quality requirements to customer expectations, process controls, and operational discipline.

Learning Outcomes

- Explain quality assurance versus quality control.
- Identify quality-critical requirements.
- Understand measurement-system importance.
- Support stronger quality-management discipline.

Who Should Attend

Quality professionals, operations leaders, supervisors, manufacturing teams, service teams, process owners, maintenance teams, and technical leaders responsible for reliability.

Professional Impact

Builds technical quality expertise valuable in manufacturing, services, operations, and regulated industries.

Bring this workshop to your team

Immediate application through facilitated practice, real business scenarios, and practical implementation discussion.

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