

N1_ ACADEMY PROGRAM OVERVIEW

KPI Design & Management

Are your KPIs driving the right behavior, or are they only filling dashboards?

DURATION	FORMAT	AUDIENCE	PRICING
10 hours Presential workshop	In-person Corporate teams	Leaders + teams SMBs and industry	Contact us For group options

Program Overview

KPI Design & Management helps participants move beyond reporting numbers toward managing performance. The workshop focuses on how to select, define, align, and review indicators that support strategic and operational decision-making.

Scope

Design of meaningful KPIs, metric alignment, performance ownership, dashboards, and structured operational review practices.

Core Content Areas

- Leading Indicators
- Lagging Indicators
- Metric Alignment
- Performance Reviews



BUSINESS IMPACT

Improves accountability, focus, performance visibility, and decision-making discipline across leadership and operational teams.



Curriculum Overview

KPI Design & Management - public program map

Detailed templates, facilitator guides, examples, and proprietary implementation logic are reserved for enrolled participants and authorized N1_delivery teams.

Block 1 - KPI Purpose & Behavior

Explore how KPIs influence focus, accountability, and day-to-day team behavior.

Block 2 - KPI Design Principles

Introduce high-level design logic for meaningful, measurable, and actionable indicators.

Block 3 - Alignment & Ownership

Connect KPIs to strategic goals, departmental priorities, process responsibilities, and owners.

Block 4 - Performance Review Rhythm

Use KPI reviews to support learning, correction, accountability, and leadership action.

Learning Outcomes

- Distinguish activity metrics from performance indicators.
- Align KPIs to business goals.
- Define metric ownership clearly.
- Improve performance-review conversations.

Who Should Attend

Leaders, managers, supervisors, process owners, analysts, performance teams, operations teams, finance teams, and continuous-improvement professionals.

Professional Impact

Builds a core capability for managers, performance leaders, analysts, and continuous-improvement professionals.

Bring this workshop to your team

Immediate application through facilitated practice, real business scenarios, and practical implementation discussion.

info@n1impactconsulting.com

www.n1impactconsulting.com

Proprietary and legal notice: This document and its contents are the intellectual property of N1_Impact Consulting. All rights reserved. No part of this document may be copied, reproduced, adapted, distributed, transmitted, stored, disclosed, or used to create derivative training materials without prior written authorization. The information is provided for commercial evaluation and program-overview purposes only. Any personal, operational, or business data shared with N1_Impact Consulting is handled under applicable confidentiality, privacy, and data-protection obligations. Public curriculum summaries intentionally exclude proprietary facilitation methods, templates, exercises, scoring logic, and implementation know-how.